

| Primary Contact / Escalation   | Contact details   |
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| Primary contact – Registrar and Share Transfer Agent (RTA)                     | KFin Technologies Limited<br>Unit : VST Industries Limited<br>Contact Person(s) : Mr. Praveen Chaturvedi/Mr. Raghu Veedha   |
| 1 <sup>st</sup> Escalation – Investors Services Department                     | Investors Services Department<br>VST Industries Limited<br>Contact Person : Ms. Rekha   |
| 2 <sup>nd</sup> Escalation –Company Secretary/Compliance Officer/Nodal Officer | Mr. Phani Mangipudi<br>VST Industries Limited   |
| 3 <sup>rd</sup> Escalation – Alternative I Stakeholders Relationship Committee | Ms. Rama Bijapurkar, Chairperson - SRC<br>VST Industries Limited  |
| 3 <sup>rd</sup> Escalation – Alternative 2 SCORES or Stock Exchanges           | In case the complaint stands unresolved/not resolved up to the satisfaction of the investor(s), they may lodge a complaint with<br>a. SEBI (SCORES) portal <a href="https://scores.gov.in/scores/welcomehtml/">https://scores.gov.in/scores/welcomehtml/</a> or<br>b. Stock Exchanges<br>NSE <a href="https://investorhelpline.nseindia.com/NICEPLUS/">https://investorhelpline.nseindia.com/NICEPLUS/</a><br>BSE <a href="https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx">https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx</a> or<br>c. ODR platform <a href="https://smartodr.in/login">https://smartodr.in/login</a> |